

Application Development & Hosting Services

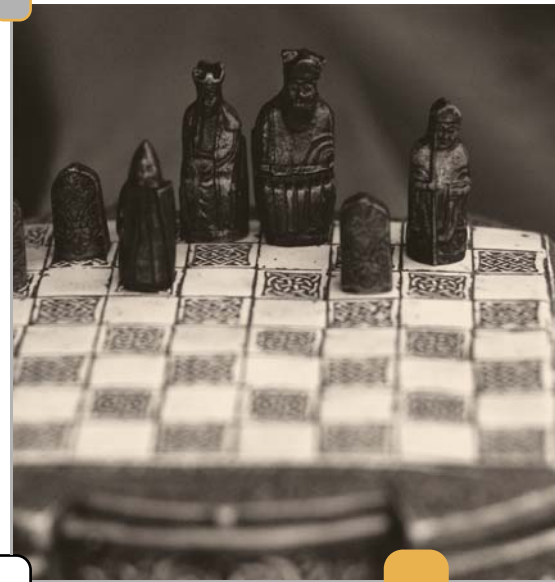
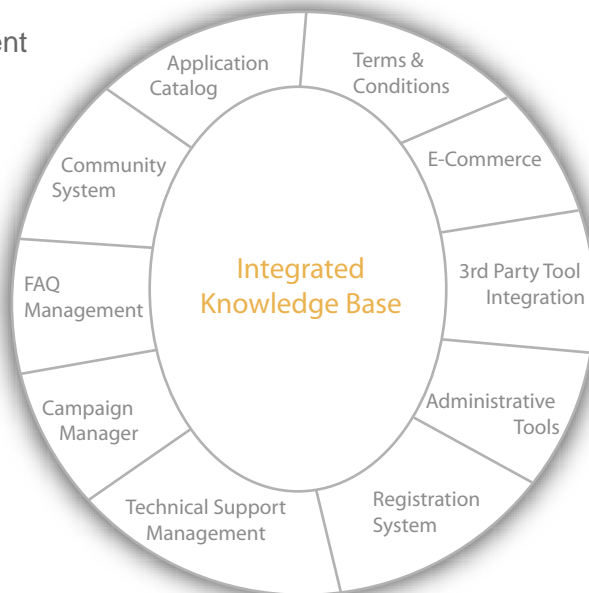
The core of any successful community-based program for partners or developers is a robust and progressive website. KPI Consulting offers a complete platform upon which you can build your program.

We offer a core set of application modules and the ability to develop solutions specific to your needs. In addition, our consultants have the technical knowledge and experience necessary to lead systems integration projects to leverage and extend your existing tools. Finally, the KPI Consulting architecture incorporates leading edge technologies with best of breed hardware and software vendors, ensuring our clients get world-class reliability and quality.

The KPI Consulting core platform consists of the following standard modules:

- Centralized Integrated Knowledge Base
- Community System: message forums, blogs, chat
- Application Catalog: content submission, approval workflow, role based security
- FAQ Management System: Create, modify and delete FAQs, Keyword and search

- Campaign Manager: targeted html/email-based newsletters and promotions, Track email click through, Automated scheduling
- E-Commerce System: Shopping cart scaleable from one item to many, Tax calculation
- Terms/Conditions System: Manage display and acceptance of terms and conditions attached to any particular aspect of the site, such as a software download or access to restricted portions of the site
- Administrative Tools: manage users, access levels, content creation and global library access
- Technical Support Management: support request workflow, searchable knowledge base, audit trail
- Registration System: Register and track users, mandatory and optional field management in forms, single sign-on to external systems
- Systems Integration Projects: leverage and extend existing tools



What we offer at KPI

- A complete platform
- Core set of application modules with the ability to develop solutions specific to your company's needs
- Leading edge technologies with best of breed hardware and software vendors
- Centralized integrated Knowledge Base
- Community System
- Application Catalog
- FAQ Management System
- Campaign Manager
- E-Commerce System
- Terms/Conditions System
- Administrative Tools
- Technical Support Management
- Registration System
- Systems Integration Projects